Dear Customers,

We would like to update you on the impact of Covid-19 on Tianma’s operations and assure you that we are continuing to take all possible steps to fulfill deliveries to our customers worldwide.

Tianma continuously conducts protective measures to assure the health and safety of its staff at its locations in China. With the outbreak of the pandemic in Europe, America, Japan, Korea and other regions, all Tianma overseas branches have taken stringent precautions to avoid the infection within overseas locations, in accordance with the instructions of local authorities and with guidance from Tianma Headquarter. Wherever possible, staff has been authorized to work from home, supported by the relevant IT tools and facilities.

With the concerted efforts of all functions at Tianma, the panel fabs have achieved the normal level of planned output and the major assembly facilities are running above 90%. The supply chain is recovering in parallel. Domestic transportation restrictions are being withdrawn and our logistic experts are carefully monitoring and assessing the potential risk of international transport disruptions.

Many factories and offices in Europe and America, covering a wide range of industries, have announced temporary shutdowns. In this context, we would ask all customers to review and update their latest delivery demands and new project planning. In this way we hope collectively to minimize the impact of the present uncertain situation on our businesses.

We remain deeply concerned for the safety and health of all our customers, their staff and families, and hope we can all safely return to business as usual in the very near future.

Tianma Microelectronics Co., Ltd